



SPOUSE LOAN APPLICATION FORM

SSL/ 06.05.25

Civil Service Family Protection Scheme Board / Statutory Bodies Family Protection Fund

1.0 Office Use **CIF of deceased Spouse :**

Loan Type: Renewal New Rate of Interest.....% p.a **Loan offset :** Yes No

CIF : **LOAN NO.**

Loan Amount : Rs.....previous loan in case of renewal Maker (Name): Post:..... Signature:.....Date:

Checker (Name):Post:..... Signature:.....Date:

1.1 Loan Amount Eligible Rs: Client informed by phone when loan amount is different: Yes No

Refund Period (months) : Maker (Name): Post:..... Signature:..... Date:/...../.....

Checker (Name):..... Post:..... Signature:..... Date:/...../.....

1.2 Important Note: *The Association reserves the right to contact the Ministry/Department/Accountant General/SICOM Ltd for verification of the original documents prior to processing of the loan application.*

1.2.1 *The applicant agrees that the employer be allowed to be communicated the particulars of the loan whenever required.*

1.3 In order to improve Customer Service, M.C.S. Mutual Aid Association Ltd will send statements via email, unless otherwise instructed.

2.0 PART 2.0 TO 3.0 TO BE FILLED IN BY APPLICANT (IN BLOCK LETTERS)

Surname (Mr/Mrs/Miss): Surname at Birth:

First Name..... Email :

N.I.C. No.

Place of Birth : Marital Status (*Please tick*): Widow Widower

Post Held:..... Monthly salary : Rs.....

Employer:..... Pen No.:

Tel. No. (Office)..... Tel. No. (Home)..... Mobile No.

Loan Amount Rs..... Refund period.....months.

Purpose of Loan: Wedding House renovation Medical expenses Travelling abroad

Exam fees Purchase of asset (*please specify*) Others (*please specify*).....

Bank Name..... Bank Branch.....

Bank A/c No.:

Home Address :

Did you derive net income exceeding Rs15m during any financial year or own assets above Rs50m (including assets owned by spouse and dependent children)? Yes No Yes No

Are you a Politically Exposed Person (PEP) or Family member of a PEP or close associate of PEP? Yes No

I, the undersigned, hereby apply for a loan of Rupees
(Rs.....) from the Mauritius Civil Service Mutual Aid Association (MCSMAA Ltd) in accordance with Articles 1 to 6 of the By-Laws of the Association and Article 7.1.1 of the Constitution of the MCSMAA Ltd and hereby, consequently authorise the deduction of the monthly loan abatement from my salary/pension.

I hereby authorize the MCSMAA Ltd to make necessary enquiry from the Mauritius Credit Information Bureau (MCIB) regarding any loan facilities previously granted to me by any financial institution in Mauritius and to provide the MCIB with relevant information on the present loan facilities. I have been informed by the MCSMAA Ltd of the functions of the MCIB.

I also authorize the MCSMAA Ltd to submit my 'Know Your Customer' (KYC) records to the KYC Registry of the Bank of Mauritius.

I am fully aware of the provisions applicable under the Data Protection Act. I consent that you use, update and process the data and keep the details given to you in a database. The purpose of data collection is to process and monitor the loan. It is mandatory to provide data, else MCSMAA Ltd will not process the loan. Once the application has been processed, all data will be destroyed as per legal requirements.

I agree to the MCSMAA Ltd sending me an SMS/Text Messages regarding my loan account on my above mobile phone number. I solemnly affirm that the above mobile number submitted by me to the MCSMAA Ltd is duly registered under my name with my mobile service provider. I undertake to compensate MCSMAA Ltd in the event it becomes liable to any third party as a result of this number being false or otherwise inexact. I undertake to inform immediately in writing the MCS Mutual Aid Association Ltd in case of any changes in the personal data provided above. I agree to receive statement of loans at regular intervals from the MCS Mutual Aid Assn. Ltd by the email given above. I am fully aware that providing any false or misleading information to MCSMAA Ltd in connection with my customer due diligence requirements, I shall commit an offence under section 17(C)(6) of the Financial Intelligence and Anti-Money Laundering Act 2002 and shall be liable to a fine not exceeding MUR 500,000 and to imprisonment for a term not exceeding 5 years. **I am / am not / under report/ involved in a police case / under prosecution before a court of law / subject to any freezing order.(delete as appropriate).** I am aware of the 'Complaints Handling Policy and Procedures' available on www.mcs.mutualaid.com

2.1 REQUEST FOR OFFSET OF EXISTING LOANS / ARREARS

I authorise the M.C.S. Mutual Aid Association Ltd to offset my existing loans/arrears with Mutual Aid and other institutions (as per below) from the loan applied with the Association.

2.2 DECLARATION FROM BORROWER : LOANS WITH OTHER INSTITUTIONS (IF APPLICABLE)

I have commitments or loans with other institution/(s) as follows:

SN	Lending Institution	Purpose of Loan	Original Loan Amount (Rs)	Term (Months)	Arrears as at (Rs)	Loan Balance as at (Rs)	To Offset (Rs) (Yes/No)
1							
2							
3							
TOTAL							

ARREARS	CIF	AMOUNT RS
As applicant		
As guarantor of Mr/Mrs/Miss:		
TOTAL		

2.3 EMAILING OF STATEMENTS OF ACCOUNT (BORROWER & GUARANTORS)

Declaration:

I hereby declare that I am perfectly aware of the risks inherent to sending and receiving of statements of accounts by e-mail. These include, but are not limited to, documents being sent to impersonated e-mail addresses and / or wrong recipients, email accounts being hacked, or attacked by computer viruses and thus exposing my statements to third parties and I agree to bear all the consequences thereof. I shall be responsible for updating my e-mail address details with the M.C.S. Mutual Aid Association Ltd as and when necessary.

The M.C.S. Mutual Aid Association Ltd shall not be responsible for any of the consequences in the event I fail or delay in updating my e-mail address when so requested.

I shall inform the M.C.S. Mutual Aid Association Ltd promptly in case of any error or if I become aware that my e-mail account has been compromised in any way. The M.C.S. Mutual Aid Association Ltd shall in no way be responsible for any of the consequences if I fail to notify it of such events. I undertake to hold the M.C.S. Mutual Aid Association Ltd and / or any of its agents harmless in the execution of the above instructions and not to enter any action whatsoever against the aforesaid parties. I hereby waive any such rights I might have accordingly. The present authorization shall remain valid until written revocation by me.

2.4 DECLARATION FOR ADDITIONAL INCOME (IF APPLICABLE)

I hereby inform you that I have sufficient income to repay the loan that I intend to take from the Mutual Aid Association. Details of my additional income **per month** are as follows:

SN	DETAILS OF ADDITIONAL INCOME	MEMBER (Rs)
1	Rental Income	
2	Income from sale of vegetables	
3	Income from sale of snacks/others(to specify)	
4	Income from other job like part-time gardening/driving/sale of garments, private tuition/others(to specify)	
5	Old aged /Other pension	
6	Travelling allowances / grant and other income	
7	Interest receivable on fixed deposits/Savings/Bonds	
Total additional income per month		

I hereby declare that the above information is true and correct. **Signature of Applicant** :.....

2.5 CLIMATE RELATED AND ENVIRONMENTAL ASSESSMENTS

1. Is your income source dependent on climate-sensitive sector(s)? Yes No

If yes, please select the relevant sector(s): Agriculture Energy Water Supply Forestry
 Transportation Tourism others (please specify):.....

2. Is the asset to be purchased vulnerable to physical climate risks based on its usage? Yes No

3. Has your property been affected by any of the following climate-related events in the **past 5 years**? Yes No (Please tick all that apply)
 If yes, please specify:

1	<input type="checkbox"/> Flooding during heavy rains	5	<input type="checkbox"/> Strong cyclone impacts	9	<input type="checkbox"/> Soil erosion
2	<input type="checkbox"/> Flash floods	6	<input type="checkbox"/> Rise in sea level (for coastal areas)	10	<input type="checkbox"/> Other (please specify):
3	<input type="checkbox"/> Coastal flooding/high waves	7	<input type="checkbox"/> River overflow		
4	<input type="checkbox"/> Landslides	8	<input type="checkbox"/> Water accumulation due to poor drainage		

3.0

PART 3.0 – CONTRACT: TO BE FILLED IN AND SIGNED BY APPLICANT AND GUARANTORS

ACKNOWLEDGEMENT: UNDERTAKING TO REFUND BY INSTALMENTS

I acknowledge having received from the Association the sum of Rupees.....
..... as loan, subject to the conditions of my membership of the Association and its rules and By-laws.

I undertake to refund this loan by equal monthly and consecutive instalments of Rs..... in months by deduction from my salary, fees, allowances and retirement benefits accruing to me without prejudice to the refund being made otherwise and on being accepted by the Association; each such instalment shall be calculated as per the reimbursement table of the Association and shall represent an instalment of the principal amount and of interest rate applicable. Such instalment shall be paid not later than the 28th of each month.

The Association shall have the right, in its sole discretion and without prior notice, to change the rate of interest each time the Association’s base lending rate (MBR) is altered or the margin over the MBR is altered.

Consequently, I agree that the loan maturity date may be extended or reduced to take into account fluctuations in interest rate during the loan period. However, the monthly loan instalment will remain the same. The Association reserves the right to make amendments to any of its loan policies and/or procedures at any point in time. The Association furthermore reserves the right to apply such amendments to loans already approved and granted.

I, undertake to pay all charges in connection with the loan including the Mutual Solidarity Contribution, prior to granting of the loan. In case of any default in payment of any instalment at the due date, the entire balance of the loan together with any interest due shall become immediately due and demandable, at the option of the MCSMAA Ltd.

I also undertake to refund any such loan balance, as may be required, together with any interest due in case of early retirement via Voluntary Retirement Scheme (VRS) or any other reason and hereby authorise that the amount due be deducted from my gratuity, lump sum or any amount payable to me by my employer, *Accountant General, SICOM Ltd or such other institutions responsible for payment of pension.* I also give an unequivocal authorization to the **Civil Service Family Protection Scheme Board / Statutory Bodies Family Protection Fund** or to my employer to make salary deduction as requested by the MCSMAA Ltd. I do hereby give consent to the Accountant General to disclose to the Mutual Aid Association information regarding my retirement. I also empower the Accountant General to deduct from my retiring lump sum and benefits any sum accruing to the Mutual Aid Association.

In case I am proceeding on any overseas leave, I shall communicate in writing to the Association my overseas address, prior to leaving the country. I understand that non submission of such information would be **a breach of the loan contract/agreement.**

I understand that in case I am abroad and the Standing Order Instruction has failed and no deduction can be effected from guarantor's salary, the matter will be treated as a case of defrauding the Association of its property. I understand that the Association will proceed with legal actions against me and my guarantor(s) via the **Central Criminal Investigation Department and Interpol.** I understand that the Association will also inform my employer of the above matter with the assistance of Embassies and Ministry of Home Affairs in the relevant countries.

I have read and understood the “Key Facts in Contracts (KFIC) and other Information” (Ref. KF1). I am aware of my rights and responsibilities as mentioned in the “Key Facts in Contracts (KFIC) and other Information for Loanees / Guarantors / Depositors” (Ref. KF2).

I acknowledge having read and agreed the above terms and conditions in this loan contract and hereby declare that the information I have given on this loan contract is true and correct and also approve the loan amount as below:

**** Please write in WORDS and in your own handwriting in the spaces provided: “Read and approved. Good for the sum of Rupees..... in principal to which shall be added the accrued interest”.**

**** Wording**

.....

.....

.....

Applicant’s Signature

Date...../...../.....

3.1 PART 3.1 TO 3.4 TO BE FILLED IN BY GUARANTOR/S (IF APPLICABLE)

DETAILS	GUARANTOR 1 - CIF :	GUARANTOR 2 - CIF :
Surname (Mr/Mrs/Miss):		
First Name		
Place of Birth		
Surname at Birth		
Marital Status: (Please tick as appropriate)	<input type="checkbox"/> Single <input type="checkbox"/> Married <input type="checkbox"/> Divorced (evidence to be attached)	<input type="checkbox"/> Single <input type="checkbox"/> Married <input type="checkbox"/> Divorced (evidence to be attached)
NIC No.		
Dept/Ministry		
Post Held		
Pay Site Code		
Home Address		
Tel. No.: Office, Home, and Mob No.		
State relationship with Applicant (Please tick as appropriate)	<input type="checkbox"/> Son <input type="checkbox"/> Daughter <input type="checkbox"/> Father <input type="checkbox"/> Mother <input type="text"/> Others (specify):	<input type="checkbox"/> Son <input type="checkbox"/> Daughter <input type="checkbox"/> Father <input type="checkbox"/> Mother <input type="text"/> Others (specify):
Email address		
Income & Wealth Status	Did you derive net income exceeding Rs15m during any financial year or own assets above Rs50m (including assets owned by spouse and dependent children)? <input type="checkbox"/> Yes <input type="checkbox"/> No	Did you derive net income exceeding Rs15m during any financial year or own assets above Rs50m (including assets owned by spouse and dependent children)? <input type="checkbox"/> Yes <input type="checkbox"/> No
I/We hereby authorize the MCSMAA Ltd to make necessary enquiry from the Mauritius Credit Information Bureau (MCIB) regarding any loan facilities previously granted to me by any financial institution in Mauritius and to provide the MCIB with relevant information on the present loan facilities. I/We have been informed by the MCSMAA Ltd of the functions of the MCIB.		
I also authorize the MCSMAA Ltd to submit my 'Know Your Customer' (KYC) records to the KYC Registry of the Bank of Mauritius.		
I/We am/are fully aware of the provisions applicable under the Data Protection Act. I/We consent that you use, update and process the data and keep the details given to you in a database. The purpose of data collection is to process and monitor the loan. It is mandatory to provide data, else MCSMAA Ltd will not process the loan. Once the application has been processed, all data will be destroyed as per legal requirements.		
I/We agree to the MCSMAA Ltd sending me an SMS/Text Messages regarding my loan account on my above mobile phone number. I/We solemnly affirm that the above mobile number submitted by me to the MCSMAA Ltd is duly registered under my name with my mobile service provider. I/We undertake to compensate MCSMAA Ltd in the event it becomes liable to any third party as a result of this number being false or otherwise inexact. I/We undertake to inform immediately in writing the MCS Mutual Aid Association Ltd in case of any changes in the personal data provided above. I/We agree to receive statement of loans at regular intervals from the MCS Mutual Aid Assn. Ltd by the email given above.		
I/We am/are fully aware that providing any false or misleading information to MCSMAA Ltd in connection with my customer due diligence requirements, I/We shall commit an offence under section 17(C)(6) of the Financial Intelligence and Anti-Money Laundering Act 2002 and shall be liable to a fine not exceeding MUR 500,000 and to imprisonment for a term not exceeding 5 years. I/We am / are / am not / under report/ involved in a police case / under prosecution before a court of law / subject to any freezing order.(delete as appropriate).		
I/We am / are aware of the 'Complaints Handling Policy and Procedures' available on www.mcsmutualaid.com		

3.2

As guarantor, I bind myself, jointly and in solido with the Applicant and also renounce to my "benefice de discussion", to repay in full to the Mauritius Civil Service Mutual Aid Association Ltd, through salary deduction, any balance which may be due to the Association in respect of the loan and the interest thereon, should the Applicant resign, or be dismissed from the service, or otherwise fail to repay the said loan in terms of this agreement. I also give an unequivocal authorization to my employer to make salary deduction as requested by the Association. I have read and understood the "Key Facts in Contracts (KFic) and other Information" for both **borrower** (Ref. KF1) and **guarantors** (Ref. KF3). I am aware of my rights and responsibilities as mentioned in the "Key Facts in Contracts (KFic) and other Information for Loanees / Guarantors / Depositors" (Ref. KF2).

I am aware that as guarantor, I am liable for the full amount of the debt of the borrower as if I am the borrower myself. I have been informed that I may seek independent legal or other advice before signing this guarantee. I sign this document as guarantor in full knowledge of its intent and purpose and of my liabilities. I understand I cannot opt out of this loan contract once the application has been processed unless the loan has been fully settled.

3.3 GUARANTOR/S PART – (not applicable for Mutual Aid Quick Loan)

As sole guarantor */ guarantors * of Mr/Mrs/Miss, I / we * undertake to repay jointly and in solido to the M.C.S. Mutual Aid Association Ltd full / half of outstanding balance which may be due in case the *loanee fails to repay the said loan*. In that respect, I authorize the Accountant General/SICOM Ltd * to deduct from my retiring gratuity / cash in lieu of sick leave / passage benefits/ refund of pension contribution and other retirement benefits any amount subsequently claimed by the M.C.S. Mutual Aid Association Ltd.

I/We undertake not to revoke this instruction **without** the written consent of the M.C.S. Mutual Aid Association Ltd.

As guarantor/s I/We acknowledge having read and agreed the above terms and conditions in this loan contract and hereby declare that the information I/we have given on this loan contract is true and correct and also approve the loan amount as below:		
TO ACT AS SOLE GUARANTOR - <i>Note: This is not applicable for a loan above Rs1 million.</i>		
I Mr/Miss/Mrs..... agree to stand as sole guarantor.		
Signature of sole guarantor :..... Date:...../...../.....		
** Please write in WORDS and in your own handwriting in the spaces provided: "Read and approved. Good for the sum of Rupees..... in principal to which shall be added the accrued interest".		
GUARANTOR 1	** Wording:	Signature:
Name : Date:/...../.....
GUARANTOR 2	** Wording:	Signature:
Name : Date:/...../.....

4.0 OFFICE USE CHECKLIST OF DOCUMENTS

SN	The following documents should be submitted:	CS (✓/X)	QC (✓/X)
1	Original & Photocopy of applicant's National Identity Card and Birth Certificate (KYC record) . Online Birth Certificate is acceptable.		
2	Original & photocopy of pension Certificate issued by the Civil Service Family Protection Scheme Board Or SBFPP. <i>E-pension slip is acceptable.</i>		
3	Original & Photocopy of bank document showing bank account number and name of applicant (if changed) .		
4	Original & Photocopy of bank statement showing name and address / Utility Bill (CEB or CWA or Mauritius Telecom) - not more than 3 months old of applicant (If utility bill is not in name of applicant , a written confirmation and copy of NIC should be secured from the utility bill account holder) or any other document showing relation (KYC record). <i>E-bills are acceptable.</i>		
5	Original and photocopy of Marriage Certificate of applicant.		
6	Original and photocopy of Death Certificate of spouse.		
7	Original & Photocopy of guarantor/s' National Identity Cards and Birth Certificates (KYC record) . Online Birth Certificate is acceptable.		
8	Guarantor/s' recent payslips (not more than 1 month). <i>E-payslip is acceptable.</i>		
9	Original & Photocopy of bank statement showing name and address / Utility Bill (CEB or CWA or Mauritius Telecom) - not more than 3 months old of guarantor/s (If utility bill is not in name of guarantor/s , a written confirmation and copy of NIC should be secured from the utility bill account holder) or any other document showing relation (KYC record). <i>E-bills are acceptable.</i>		
10	Letter of undertaking (where applicable).		
11	Letter stating purpose of loan for any loan as from Rs1.5m.		
12	Documentary evidence for (i) home loan purpose; or (ii) application of any loan as from Rs3M.		
SIGNATURE			

ADDITIONAL UNDERTAKING FOR THE FOLLOWING DEPARTMENTS (APPLICABLE FOR GUARANTOR)

SN.	NAMES OF DEPARTMENT	SN.	NAMES OF DEPARTMENT
1	Private Secondary Education Authority (PSEA)	7	Small and Medium Enterprises Development Authority (SMEDA)
2	Mauritius Telecom (MT)	8	Pensioners Sicom
3	Mauritius Ports Authority (MPA)	9	Pensioners (Loans Based On More Than One Pension)
4	State Informatics Ltd (SIL)	10	Cotton Bay
5	National Transport Corporation - NTC (NRB)	11	Mauritius Network Services (MNS)
6	National Empowerment Foundation (NEF)		

<p>5.1 ACKNOWLEDGEMENT / 'PEP'/'HNWI' / UNSC VERIFICATION</p> <p>1. For Applicant Is customer a (i) 'PEP' (ii) 'HNWI' Applicant 'PEP': YES: <input type="checkbox"/> NO <input type="checkbox"/> Applicant 'HNWI': YES <input type="checkbox"/> NO <input type="checkbox"/></p> <p>2 For Guarantors Is guarantor a (i) 'PEP' (ii) 'HNWI' G1: (i) 'PEP': YES: <input type="checkbox"/> NO <input type="checkbox"/> (ii) 'HNWI': YES <input type="checkbox"/> NO <input type="checkbox"/> G2: (i) 'PEP': YES: <input type="checkbox"/> NO <input type="checkbox"/> (ii) 'HNWI': YES <input type="checkbox"/> NO <input type="checkbox"/> G3: (i) 'PEP': YES: <input type="checkbox"/> NO <input type="checkbox"/> (ii) 'HNWI': YES <input type="checkbox"/> NO <input type="checkbox"/> G4: (i) 'PEP': YES: <input type="checkbox"/> NO <input type="checkbox"/> (ii) 'HNWI': YES <input type="checkbox"/> NO <input type="checkbox"/></p> <p>3. UNSC check for Applicant (please tick) <input type="checkbox"/> POSITIVE <input type="checkbox"/> NEGATIVE <input type="checkbox"/> FALSE POSITIVE</p> <p>4. UNSC check for Guarantors (please tick) G1: <input type="checkbox"/> POSITIVE <input type="checkbox"/> NEGATIVE <input type="checkbox"/> FALSE POSITIVE G2: <input type="checkbox"/> POSITIVE <input type="checkbox"/> NEGATIVE <input type="checkbox"/> FALSE POSITIVE G3: <input type="checkbox"/> POSITIVE <input type="checkbox"/> NEGATIVE <input type="checkbox"/> FALSE POSITIVE G4: <input type="checkbox"/> POSITIVE <input type="checkbox"/> NEGATIVE <input type="checkbox"/> FALSE POSITIVE</p> <p>5. Risk Category of Customer (please tick): <input type="checkbox"/> Low <input type="checkbox"/> Medium <input type="checkbox"/> High Reason for risk category :</p> <p>Name: Post..... Signature:Date:/...../.....</p> <p>'PEP'/'HNWI'/HIGH RISK Transaction authorized by Senior Management (Please delete as appropriate) Signature:Date:...../...../.....</p>	<p>5.2 MCIB VERIFICATION Ref No:..... Maker (Name): Post..... Signature:.....Date:/...../.....</p> <p>5.3 EDITING OF DATA: Name : <input type="checkbox"/> Department: <input type="checkbox"/> Bank details : <input type="checkbox"/> Status : <input type="checkbox"/> Telephone No.: <input type="checkbox"/> Email : <input type="checkbox"/> Address: <input type="checkbox"/> Others: <input type="checkbox"/> Maker (Name): Post..... Signature:..... Date:/...../..... Checker (Name):..... Post..... Signature:.....Date:/...../.....</p> <p>5.4 QUALITY ASSURANCE (QA) CHECK / ELIGIBILITY TEST Passed <input type="checkbox"/> Failed <input type="checkbox"/> Payment mode: Cheque : <input type="checkbox"/> EFT : <input type="checkbox"/> Performed by: Post..... Signature:..... Date:/...../.....</p> <p>5.5 LOAN APPLICATION REVIEWED BY LOAN COMMITTEE MEMBERS (1) Name:..... Post..... Signature:..... Date:...../...../..... (2) Name:..... Post..... Signature:.....Date:...../...../.....</p>	<p>5.6 LOAN PAY OFF / INPUT / AUTHORISATION MSC not charged on previous loan Rs..... TOD Balance: (HACCBAL) Rs..... HPAYOFF : Loan TypeRs..... Loan TypeRs..... Loan TypeRs..... Other deductions :Rs..... Loan input by: Loan No. (HOAACLA): Name: Post..... Signature:</p> <p>Loan authorized by : Name: Post..... Signature:Date:/...../.....</p> <p>5.7 LOAN REVIEWED BY: 1. Senior Operations Officer (SOO) Name : Signature:..... Date:/...../..... 2. Manager (Loans & Deposits) Name:..... Signature:.....Date:/...../.....</p>
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5.8 CLIMATE RELATED AND ENVIRONMENTAL ASSESSMENTS

Climate Risk Score : 1 2 3 4
 Climate Risk Rating: Low Medium High Very High

Maker (Name):Signature:..... Post.....Date:/...../.....
 Checker (Name):Signature:..... Post.....Date:/...../.....
 Name (SOO):.....Signature:..... Date:/...../.....
 Approval of Senior Management in case of very high risk : Name..... Post :

Signature:..... Date:...../...../.....