	THE MAURITIUS CIVIL SERVICE MUTUAL AID ASSOCIA5, Guy Rozemont Square, P. LouisTel. No. 213 6060 (30 lines) Hotline.212 40							
SUPER	Email : m.c.s.mutualaid@intnet.mu Web site:www.mcsmutual							
1.0 Office Us		SQL .27.12.23						
CIF:	LOAN NO.							
Maker (Name):	Risk Category of Customer (please tick): Low Medium High Reason for risk category : Maker (Name): Post: Signature: Date: Date: Checker (Name): Post: Signature: Date: Date:							
	Rs: Client informed by phone when loan amount is diffe							
	Maker (Name): Post: Signature: Date:							
	ociation reserves the right to contact the Ministry/Department/Accountant General/SICOM Ltd	for verification of the original						
1.2.1 The applicant agrees the	ents prior to processing of the loan application. hat the employer be allowed to be communicated the particulars of the loan whenever	-						
•	stomer Service, M.C.S. Mutual Aid Association Ltd will send statements via email, unl							
	TO 3.0 TO BE FILLED IN BY APPLICANT (IN BLOCK L	-						
, , , , , , , , , , , , , , , , , , ,	Surname at Birth:							
First Name	Email :							
N.I.C. No.								
Place of Birth :	Marital Status (Please tick): Single : Married: Divord	ced: (evidence to be attached)						
Post Held	Monthly salary Rs							
Dept/Ministry	Paysite Code / Pen No.							
· ·								
	Refund period	months						
Purpose of loan: Wedding,	House renovation, Medical purposes, Travelling abroad,							
Exam fees,		(Please specify).						
Bank Name	Bank Branch							
Bank A/c No.:								
Home Address :								
Did you derive net income e dependent children)? Ye	xceeding Rs15m during any financial year or own assets above Rs50m (including es No	assets owned by spouse and						
	pply for a loan of Rupees							
Constitution of the MCSMAA Ltd and hereby, consequently authorise the deduction of the monthly loan abatement from my								
salary/pension. I hereby authorize the MCSMAA Ltd to make necessary enquiry from the Mauritius Credit Information Bureau (MCIB) regarding any loan								
facilities previously granted to me by any financial institution in Mauritius and to provide the MCIB with relevant information on the present loan facilities. I have been informed by the MCSMAA Ltd of the functions of the MCIB.								
I also authorize the MCSMAA Ltd to submit my 'Know Your Customer' (KYC) records to the KYC Registry of the Bank of Mauritius.								
I am fully aware of the provisions applicable under the Data Protection Act. I consent that you use, update and process the data and keep the details given to you in a database. The purpose of data collection is to process and monitor the loan. It is mandatory to provide data, else MCSMAA Ltd								
will not process the loan. Once the application has been processed, all data will be destroyed as per legal requirements. I agree to the MCSMAA Ltd sending me an SMS/Text Messages regarding my loan account on my above mobile phone number. I solemnly affirm that the above								
mobile number submitted by me to	the MCSMAA Ltd is duly registered under my name with my mobile service provider. I under	ake to compensate MCSMAA Ltd						
Mutual Aid Association Ltd in ca	ny third party as a result of this number being false or otherwise inexact. I undertake to inform se of any changes in the personal data provided above. I agree to receive statement of loans a	at regular intervals from the MCS						
customer due diligence requirement	ail given above. I am fully aware that providing any false or misleading information to MCS ts , I shall commit an offence under section $17(C)(6)$ of the Financial Intelligence and Anti-Mon	ey Laundering Act 2002 and shall						
be liable to a fine not exceeding MUR 500,000 and to imprisonment for a term not exceeding 5 years. I am / am not / under report/ involved in a police case / under prosecution before a court of law / subject to any freezing order.(<i>delete as appropriate</i>). I am aware of the 'Complaints Handling Policy and Procedures' available on www mecmutualaid com								

available on www.mcsmutualaid.com

2.1 REQUEST FOR OFFSET OF EXISTING LOANS / ARREARS

I authorise the M.C.S. Mutual Aid Association Ltd to offset my existing loans/arrears with Mutual Aid and other institutions (as per below) from the loan applied with the Association.

2.2 DECLARATION FROM BORROWER : LOANS WITH OTHER INSTITUTIONS (IF APPLICABLE)

I have commitments or loans with other institution/(s) as follows:

SN.	Lending Institution	Purpose of Loan	Original Loan Amount (Rs)	Term (Months)	Arrears as at (Rs)	Loan Balance as at (Rs)	To Offset (Rs) (Yes/No)	
1								
2								
3								
	TOTAL							
Reasons for arrears ·								

2.3 EMAILING OF STATEMENTS OF ACCOUNT (BORROWER & GUARANTORS)

Declaration:

I hereby declare that I am perfectly aware of the risks inherent to sending and receiving of statements of accounts by e-mail. These include, but are not limited to, documents being sent to impersonated e-mail addresses and / or wrong recipients, email accounts being hacked, or attacked by computer viruses and thus exposing my statements to third parties and I agree to bear <u>all</u> the consequences thereof. I shall be responsible for updating my e-mail address details with the M.C.S. Mutual Aid Association Ltd as and when necessary.

The M.C.S. Mutual Aid Association Ltd shall not be responsible for any of the consequences in the event I fail or delay in updating my e-mail address when so requested.

I shall inform the M.C.S. Mutual Aid Association Ltd promptly in case of any error or if I become aware that my e-mail account has been compromised in any way. The M.C.S. Mutual Aid Association Ltd shall in no way be responsible for any of the consequences if I fail to notify it of such events. I undertake to hold the M.C.S. Mutual Aid Association Ltd and / or any of its agents harmless in the execution of the above instructions and not to enter any action whatsoever against the aforesaid parties. I hereby waive any such rights I might have accordingly. The present authorization shall remain valid until written revocation by me.

2.4 LOAN DEDUCTION AUTHORITY FROM PENSION PAYABLE BY ACCOUNTANT GENERAL / SICOM LTD

Following application of loan from the M.C.S. Mutual Aid Association Ltd, I do hereby authorise **The Accountant** General/SICOM Ltd to deduct from my retiring gratuity, cash in lieu of sick leave / passage benefits / refund of pension contribution and other retirement benefits, any amount which is subsequently claimed by the M.C.S. Mutual Aid Association Ltd.

I also agree that gratuity / cash in lieu of sick leave / passage benefits and other retirement benefits shall be paid to me after deducting loan balances from the M.C.S. Mutual Aid Association Ltd. I undertake not to revoke this instruction without the written consent of the M.C.S. Mutual Aid Association Ltd.

2.5 DECLARATION FOR ADDITIONAL INCOME (IF APPLICABLE)

I/We hereby inform you that I/We have sufficient income to repay the loan that I/We intend to take from the Mutual Aid Association. Details of my/our additional income **per month** are as follows:

SN	Post:(Non Member)																	
DETAILS OF ADDITIONAL INCOME									IBER			SPOU	SE (Rs)		TOTAL (R	s)		
1 Rental Income																		
2	Income from sale of	vegetal	bles															
3	Income from sale of s																	
4	Income from other job like part-time gardening/driving/sale of garments, private tuition/others(to specify)																	
5																		
6	Travelling allowances / grant and other income																	
7	Interest receivable on																	
	Total addi	itional	incom	e per	mont	h												
I/We he	ereby declare that the a	bove ii	nformat	tion is	true a	and co	rrect.											
Name	of Spouse:	•••••	•••••			•••••			•••••			•••••			• • • • • • • • •			
NIC N	NIC No. of Spouse :																	
Signat	Signature of spouse: Date :																	
Tel No	Fel No./Mobile of Spouse :																	
Signat	ture of Applicant :		•••••	•••••		•••••	•••••	•••••	•••••	•••••	•••••	•••••	•••••		•••••			

PART 3.0 – CONTRACT : TO BE FILLED IN AND SIGNED BY APPLICANT ACKNOWLEDGEMENT : UNDERTAKING TO REFUND BY INSTALMENTS

I acknowledge having received from the Association the sum of Rupees...... as loan, subject to the conditions of my membership of the

Association and its rules and By-laws.

Consequently, I agree that the loan maturity date may be extended or reduced to take into account fluctuations in interest rate during the loan period. However, the monthly loan instalment will remain the same. I undertake to pay all charges in connection with the loan including the Mutual Solidarity Contribution, prior to granting of the loan. In case of any default in payment of any instalment at the due date, the entire balance of the loan together with any interest due shall become immediately due and demandable, at the option of the Association. The Association reserves the right to make amendments to any of its loan policies and/or procedures at any point in time. The Association furthermore reserves the right to apply such amendments to loans already approved and granted.

I also undertake to refund any such loan balance, as may be required, together with any interest due in case of early retirement via a Voluntary Retirement Scheme (VRS) or for any other reason and hereby authorise that the amount due be deducted from my gratuity, lump sum or any amount payable to me by my employer, *Accountant General, SICOM Ltd or such other institutions responsible for payment of pension. I understand that on retirement I undertake to use part or whole of my retirement gratuity to make a part-payment on my loan balance so as to reduce the monthly deduction from my pension.* I also give an unequivocal authorization to my employer to make salary deduction as requested by the Association. I do hereby give consent to the Accountant General to disclose to the Mutual Aid Association information regarding my retirement. I also empower the Accountant General to deduct from my retiring lump sum and benefits any sum accruing to the Mutual Aid Association.

In case I am proceeding on any overseas leave, I shall communicate in writing to the Association my overseas address, prior to leaving the country. I understand that non submission of such information would be **a breach of the loan contract/agreement.**

I understand that in case I am abroad and the Standing Order Instruction has failed and no deduction can be effected from guarantor's salary, the matter will be treated <u>as a case of defrauding the Association</u> of its property. I understand that the Association will proceed with legal actions against me and my guarantor(s) via the **Central Criminal Investigation Department and Interpol**. I understand that the Association will also inform my employer of the above matter with the assistance of <u>Embassies and Ministry of Home Affairs in the relevant countries.</u>

I have read and understood the "Key Facts in Contracts (KFiC) and other Information" (Ref. KF1). I am aware of my rights and responsibilities as mentioned in the "Key Facts in Contracts (KFiC) and other Information for Loanees / Guarantors / Depositors" (Ref. KF2).

I acknowledge having read and agreed to the above terms and conditions in this loan agreement and hereby declare that the information I have given on this loan contract is true and correct and also approve the loan amount as below.

** Please write in WORDS and in your own handwriting in the spaces provided: "Read and approved. Good for the sum of Rupees....... in principal to which shall be added the accrued interest".

** Word	ing		 		 	 	 		
•••••			 	•••••	 	 	 		
Applican	t's Sig	nature	 		 	 	Date	/	/

3.0

sQL/27.12.23

4.0	OFFICE	USE

LOAN APPLICATION PROCESSING

4.1 ACKNOWLEDGEMENT / 'PEP'/'HNWI' / UNSC VERIFICATION	4.3 EDITING OF DATA: Name : Department:	4.6 LOAN PAY OFF / INPUT / AUTHORISATION
1. Is customer a (i) 'PEP' (ii) 'HNWI'	Bank details : Status :	MSC not charged on previous loan Rs
Applicant ' PEP ': YES: NO	Telephone No.: Email :	TOD Balance: (HACCBAL) Rs
Applicant 'HNWI': YES NO	Address: Others:	HPAYOFF :
2 UNEC shark for Applicant (places tick)	Maker (Name):Post:	Loan TypeRs
2. UNSC check for Applicant (<i>please tick</i>) POSITIVE NEGATIVE FALSE POSITIVE	Signature:/	Loan TypeRs
3. Risk Category of Customer (please tick)	Checker (Name):Post:	Loan TypeRs
LOW MEDIUM HIGH	Signature:/	Other deductions :Rs
Name : Post:		Loan input by: Loan No. (HOAACLA):
Signature:Date://	4.4 QUALITY ASSURANCE (QA) CHECK / ELIGIBILITY TEST	Name : Post:
-	Passed Failed	Signature:/Date://
'PEP'/'HNWI' /High Risk Customer Transaction authorized by Senior Management (Please delete as	Payment mode:	Loan authorized by :
appropriate)	Cheque : EFT :	
Signature:Date://	Performed by:Post:	Name : Post: Signature: Date:
	Signature:Date:///	
4.2 MCIB VERIFICATION	4.5 LOAN APPLICATION REVIEWED BY	4.7 LOAN REVIEWED BY:
Ref No:	LOAN COMMITTEE MEMBERS	1. Senior Operations Officer (SOO)
Maker (Name): Post:	1. Name : Post:	Name :
Signature:/Date:/	Signature:/Date://	Signature:////
		2. Manager (Loans & Deposits)
	2. Name : Post:	Signature:/
	Signature:/Date://	

5.0 CHECKLIST OF DOCUMENTS

SN	The following documents should be submitted:	CS (✔/X)	QC (✔/X)
1	Applicant's National Identity Card and Birth Certificate (KYC record). Online Birth		
1	Certificate is acceptable.		
2	Applicant's recent payslip / pension slip (not more than 1 month). Downloaded payslip		
2	will be accepted.		
3	Bank document showing bank account number and name of applicant (if changed).		
	Bank statement showing name and address / Utility Bill (CEB or CWA or Mauritius		
4	Telecom) - not more than 3 months old of applicant (If utility bill is not in name of applicant,		
4	a written confirmation and copy of NIC should be secured from the utility bill account		
	holder) or any other document showing relation (KYC record).		
5	Letter of undertaking (where applicable).		
6	Letter for check-off to SICOM Ltd (applicable for parastatal bodies).		
	SIGNATURE		

ADDITIONAL UNDERTAKING FOR THE FOLLOWING DEPARTMENTS

SN.	NAMES OF DEPARTMENT	SN.	NAMES OF DEPARTMENT
1	Private Secondary Education Authority (PSEA)	7	Small and Medium Enterprises Development Authority (SMEDA)
2	Mauritius Telecom (MT)	8	Pensioners SICOM
3	Mauritius Ports Authority (MPA)	9	Pensioners (Loans Based On More Than One Pension)
4	State Informatics Ltd (SIL)	10	Cotton Bay
5	National Transport Corporation - NTC (NRB)	11	Mauritius Network Services (MNS)
6	National Empowerment Foundation (NEF)		