

THE MAURITIUS CIVIL SERVICE MUTUAL AID ASSOCIATION LTD

RISKS ASSOCIATED WITH THE USE OF SMS AND KEY DEFENCES TO PROTECT CONFIDENTIALITY

Mutual Aid cannot guarantee that any data transmission of SMS messages via your mobile service provider is totally secure. Any person to whom you provide your account number and/or registered mobile phone, will be allowed access to your Mutual Aid SMS and each of your queries.

To ensure your use of Mutual Aid SMS facility is secure, we recommend the following:

- Do not disclose your Mutual Aid Account Number and SMS Message(s) to any other person.
- Lock your mobile phone or take other measures to prevent unauthorised use of Mutual Aid SMS.
- Do not provide your mobile phone to any other person.
- Ensure your mobile phone is regularly updated and protected by up-to-date software and operating systems.
- Using shared phones or those that are not exclusively for your use should be avoided.
- Delete SMS Messages you have sent to or received from Mutual Aid SMS facility.
- Never leave your mobile phone unattended.

RR/S/25.11.13/Quality System/Quality Procedures