



NOTICE

TO

UNSATISFIED CUSTOMERS

Please note that in case you have come to the Association for **more than 2 times** for **submission of documents** in connection with application for Membership / Loans / Deposits or RSS, you should contact the Senior Operations Officer of the department for any complaint.

In addition, if you are **still not satisfied**, you can refer to the Manager (Loans and Deposits) to sort out the issue.

If you are still not satisfied, you should refer the case to the Deputy Chief Executive Officer or the Chief Executive Officer.

MANAGEMENT

October 20, 2020